

WISCONSIN MEDICAID THIAB BADGERCARE PLUS KEV THAUJ NEEG MOB TSIS YOG MOB CEEV

(Wisconsin Medicaid and BadgerCare Plus Non-Emergency Medical Transportation)

Dab Tsi Tau Hloov Lawm los yog Qhov Tshiab

(What has Changed or is New)

Thov Cim Cia: Cov lus nram qab no yog hais txog kev thauj neeg mob uas tsis yog mob ceev. Yog tias koj muaj ib tug mob ceev koj yuav tau hu rau 911.

Kev thauj neeg mob uas tsis yog mob ceev yog caij cov tsheb thauj tsoom neeg sawv daws (public transportation) thiab caij nrog lwm tus (shared ride service). Cov tsheb thauj kuj muaj xws li cov tsheb thauj tsoom neeg sawv daws (ib yam li cov tsheb npav (bus) khiav hauv nroog), cov tsheb tshwj xeeb thauj neeg mob, los yog lwm hom tsheb nyob ntawm koj tus mob thiab kev mus los cov kev xav tau. Yog tias tsis muaj hom tsheb thauj tsoom neeg sawv daws, koj tsis tas yuav tsum tau caij xwb li.

Medical Transportation Management, Inc. (MTM, Inc.) yog Wisconsin Medicaid thiab BadgerCare Plus tus tswj thauj neeg mus los. MTM, Inc. teem sij hawm thiab them nyiaj rau cov kev thauj mus rau Medicaid thiab BadgerCare Plus cov kev pab kho mob uas kam them rau.

Hom Tsheb Thauj

Tsoom fwv teb chaws txoj cai lij choj tau hais kom MTM Inc. siv hom tsheb uas pheej yig tshaj plaws thauj koj mus rau ntawm qhov tau teem sij hawm rau koj, raws li koj tus mob thiab kev mus los cov kev xav tau.

Yog koj muaj ib lub tsheb thiab koj tsav tau koj tus kheej mus rau ntawm koj qhov chaw tau teem cia, tab sis tsis muaj nyiaj them nqi roj, tej zaum koj kuj yuav muaj feem tsim nyog tau txais kev pab them rau qhov mileage.

Yog koj caij tsis tau lub tsheb npav thiab tsav tsis tau koj lub tsheb, ces mam li teem kom tau hom tsheb uas zoo caij mus raws li koj tus mob thiab kev mus los cov kev xav tau.

Cov tsheb thauj no kuj yuav yog hom thauj neeg mob tshwj xeeb los yog lwm hom tsheb. Tej zaum yuav kom koj caij nrog lwm tus neeg thaum

lub sij hawm mus rau ntawm qhov chaw tau teem rau koj mus ntsib kws kho mob ntawd.

Caij Tsheb Npav

Yuav kom koj caij lub tsheb npav mus yog hais tias:

- Koj nyob deb li $\frac{1}{2}$ mile ntawm ib qhov chaw nres npav,
- Koj mus rau qhov chaw tau teem tseg nyob deb li $\frac{1}{2}$ mile ntawm ib qhov chaw nres npav, thiab
- Koj tsis muaj li ib qhov kev zam tseg twg uas muab teev rau hauv qab no.

Yuav tsis kom koj caij ib lub tsheb npav mus yog hais tias:

- Koj tsis nyob deb li $\frac{1}{2}$ mile ntawm ib qhov chaw nres npav,
- Nws tsis muaj ib qho chaw nres npav deb li $\frac{1}{2}$ mile ntawm qhov chaw koj mus,
- Koj caij tsis tau tsheb npav los yog mus tsis taus rau ntawm qhov chaw nres npav vim koj muaj mob rau lub cev thiab mob hlwb (piv txwv li, yog koj mus lim ntshav). Koj yog leej niam leej txiv los yog tus neeg pab tu mus nrog ib tug hnub nyoog 4 xyoos los yog qis dua mus rau ntawm qhov chaw tau teem rau nws mus ntsib kws kho mob,
- Koj muaj hnub nyoog 15 xyoos los yog qis dua thiab koj mus koj ib leeg, los yog
- Koj muaj hnub nyoog 70 xyoos los yog siab dua thiab siv pas txheem ob sab tes, txheem qhov tsos thiab/los yog siv pas nríg.

Cov Tsis Tau Muaj Hnub Nyoog Mus Ib Leeg

Cov hnub nyoog 17 thiab qis dua yog cov tsis tau muaj hnub nyoog. Tag nrho cov kev teem tsheb thauj cov tsis tau muaj hnub nyoog mus rau ntawm ib qhov chaw teem ntsib kws kho mob yuav tsum yog ua los ntawm ib tug muaj hnub nyoog. Tiag ces cov tsis tau muaj hnub nyoog yeej xav tau ib leej niam leej txiv los yog ib tug neeg pab tu nrog lawv

mus hauv lub tsheb thauj lawv. Leej niam leej txiv los yog tus neeg pab tu muaj lub luag dej num saib xyuas tus tsis tau muaj hnub nyog thaum mus thiab thaum los thiab nyob rau ntawm qhov chaw mus ntsib kws kho mob.

Yog tias ib leej niam leej txiv los yog ib tug neeg pab tu kos npe rau ntawm ib daim foos muab lus tso cai, cov tsis tau muaj hnub nyog teev nram qab no yuav mus tau tsis tas yuav ib leej niam leej txiv los yog ib tug neeg pab tu mus nrog lawv:

- Cov tsis tau muaj hnub nyog uas muaj 16 – 17 xyoo thaum lawv caij tsheb npav los yog caij ib lub tsheb mus.
- Cov tsis tau muaj hnub nyog uas muaj 12 – 15 xyoo thaum caij ib lub tsheb mus nkaus xwb.
- Cov tsis tau muaj hnub nyog uas muaj 4 – 11 thaum caij ib lub tsheb mus nkaus xwb nrog tsawg kawg lwm tus me nyuam mus rau ntawm qhov chaw tib hnub kho tus mob.

Thauj Mus Rau ntawm Qub Tub Rog Cov Chaw Kho Mob

MTM Inc. yuav teem thiab them nyiaj rau cov tsheb thauj mus rau ntawm ib qhov chaw kho mob rau cov qub tub rog rau cov tau txais Medicaid los yog BadgerCare Plus uas yog ib tug qub tub rog, yog tias qhov mus kho mob ntawd Wisconsin Medicaid los yog BadgerCare Plus kam them rau.

Kom Tsheb Nres

Tsheb nres tsuas pub rau cov kev pab uas kam them nkaus xwb, xws li nres rau ntawm qhov chaw yuav tshuaj mus nqa tshuaj los yog khoom siv kho mob thaum rov los tsev tom qab mus ntsib kws kho mob.

Yog tias koj tau ib lub tsheb pab thauj koj, cov chaw koj xav kom nres yuav tsum tau tso cai ua ntej. Koj hu tau rau MTM Inc. thaum koj nyob ntawm qhov chaw ntsib kws kho mob thiab thov kom tso cai rau lub tsheb nres. Tus tsav tsheb yuav tsis nres rau ib qhov twg uas tsis tau lus tso cai.

Chaw Muag Tshuaj thiab Khoom Siv Kho Mob

Yog koj xav nqa ib qho tshuaj los yog khoom siv kho mob tom qab mus ntsib kws kho mob tas, koj yuav tau ua thaum twb rov qab los tsev lawm, yog ua tau.

Piv txwv: yog koj yuav tau nres nqa ib qhov tshuaj thaum koj los mus tsev uas tus kws kho mob ua ntawv kom yuav thaum koj ntsib nws, koj yuav tau hu rau MTM Inc. kom tso cai mus nres rau ntawd ua ntej lub tsheb tuaj tos koj los tsev.

Yog koj mus nqa tsis tau koj qhov tshuaj los yog nqa tsis tau koj cov khoom siv kho mob tom qab ntsib kws kho mob thiab qhov chaw muag tshuaj xa tsis tau qhov tshuaj los yog cov khoom siv kho mob tuaj rau koj uas yog xa dawb xwb, koj hu tau mus teem tsheb thauj koj mus nqa qhov tshuaj los yog cov khoom siv kho mob.

Txhua qhov kom tsheb mus nres yuav tsum tau tso cai ua ntej. Saib “Kom Tsheb Nres (Extra Stops)” saum toj saud.

Yog xav paub ntxiv

Cov lus muab hais qhia tsuas yog hais me ntsis xwb. Yog xav paub ntxiv txog Hu Teem Tsheb Thauj, Cov Pluas Noj thiab Chaw Pw, Muaj Lus Tsis Txaus Siab, Cov Cai Tswj Tshiab, Tsis Kam Thauj Mus Los los yog Lub Rooj Mloog Kev Ncej Ncees:

- Hu rau MTM, Inc. ntawm www.mtm-inc.net/wisconsin los yog 1-866-907-1493 (suab) 1-800-855-2880 (TTY)
- Saib koj phau ntawv ForwardHealth Enrollment and Benefits (muaj nyob online ntawm dhs.wi.gov/em/customerhelp)
- Saib qhov koj ua Ib Tug Tswv Cuab ntawm dhs.wi.gov/em/customerhelp
- Hu Rau Qhov Kev Pab Cov Tswv Cuab ntawm 1-800-362-3002



State of Wisconsin

Department of Health Services

Division of Health Care Access and Accountability

P-00533EH (07/13)